

## ATTACHMENT B Amendments to the Claims

*This listing of claims will replace all prior versions, and listings, of claims in the application.*

1. (Currently Amended) A method, comprising:
  - (a) detecting a fault condition;
  - (b) determining a solution for correcting said fault condition; and
  - (c) providing a graphical depiction which illustrates said solution to said fault condition;wherein said graphical depiction is displayed on a display device, and wherein said determining of a solution ~~comprising a~~ comprises first determining of a highly probable solution for ~~connecting~~correcting said fault condition and providing a first graphical depiction which illustrates the highly probable solution, and, if said highly probable solution does not correct the fault condition, determining a further solution for correcting said fault condition and providing a further graphical ~~detection~~depiction which illustrates said further solution.
2. (Original) The method as claimed in claim 1, wherein said fault condition is at least one of lack of connectivity, lack of an alternating current electrical source, and low battery power.
3. (Original) The method as claimed in claim 2, wherein said fault condition is detected by an absence of a signal.
4. (Original) The method as claimed in claim 1, further comprising removing said graphical depiction from said display device when said fault condition has been corrected.
5. (Original) The method as claimed in claim 1, wherein said graphical depiction is at least one of a static depiction and an animated depiction.

6. (Original) The method as claimed in claim 1, wherein said fault condition is a lack of a video signal received by a monitor of a personal computer.
7. (Original) The method as claimed in claim 1, wherein graphical depiction includes a color coded monitor cable being plugged into a color coded connector.
8. (Currently Amended) A method, comprising:
  - (a) providing a help routine; said help routine including a list of functions an apparatus is capable of performing in response to activation by a user;
  - (b) receiving from a user a selection of a particular function; and
  - (c) responsive to the selection by the user, displaying a graphical depiction of at least one step for activating said particular function on a display device of said apparatus.
9. (Original) The method as claimed in claim 8, further comprising providing a display suitable for a user to perform a first step in activating said particular function.
10. (Original) The method as claimed in claim 8, wherein said graphical depiction is at least one of a static depiction and an animated depiction.
11. (Original) The method as claimed in claim 8, wherein said graphical depiction is in color.
12. (Original) The method as claimed in claim 8, wherein said apparatus is at least one of a cellular telephone, a personal digital assistant, a monitor, television, a remote control, a computer, a CD player, a DVD player, a digital storage medium play and a network device.
13. (Currently Amended) An apparatus, comprising:
  - (a) detecting means for detecting a fault connection;
  - (b) a controller coupled to said determining means;

- (c) a memory coupled to said controller; and
- (d) a display device coupled to said controller, wherein upon a determination of a fault condition, said controller determines a highly probable solution for correcting the fault condition and determines an appropriate graphical depiction of said highly probable solution to aid a user and wherein said graphical depiction is displayed on said display device, and wherein, if said highly probable solution does not correct the fault condition, said controller determines a further solution for correcting the fault condition and provides a further graphical depiction which illustrates said further solution and wherein said further graphical depiction is displayed on said display device.

14. (Canceled)

15. (Previously Presented) The apparatus as claimed in claim 13, wherein said detecting means includes an interface capable of receiving an input from a user that instruction is necessary regarding activating a function of said apparatus.

16. (Previously Presented) The apparatus as claimed in claim 14, wherein said detecting means detects said fault condition by an absence of a signal.

17. (Original) The apparatus as claimed in claim 13, wherein said graphical depiction is at least one of a static depiction and an animated depiction.

18. (Original) The apparatus as claimed in claim 13, wherein said graphical depiction is in color.

19. (Original) The apparatus as claimed in claim 13, wherein said apparatus is at least one of a cellular telephone, a personal digital assistant, a monitor, a computer, a television, a remote control, a CD player, a DVD player, a digital storage medium player and a network device.

20. (Original) An apparatus, comprising:
- (a) a housing including a display disposed within said housing;
  - (b) a connector disposed on said housing;
  - (c) means for detecting whether a proper connection is not made with said connector; and
  - (d) means for displaying on the display a pictographical solution for providing a proper connection with said connector in the event that said detecting means detects that a proper connection is not made with said connector.
21. (Original) An apparatus as claimed in claim 20, said means for displaying being capable of displaying a graphical depiction of the solution on the display.
22. (Original) An apparatus as claimed in claim 20, said means for displaying being capable of displaying an animated graphical depiction of the solution on the display.
23. (Original) An apparatus as claimed in claim 20, said housing including a display being at least one device selected from the group comprising: a monitor, a television, a computer, a personal digital assistant, a DVD player, a CD player, a digital storage medium player, and a network device.
24. (Original) An apparatus as claimed in claim 20, said means for displaying being disposed within said housing along with the display.
25. (Original) An apparatus as claimed in claim 20, said means for displaying further displaying a message indicating that a proper connection is made with said connector when said detecting means detects that a proper connection is made with said connector.
26. (Currently Amended) An apparatus, comprising:
- (a) a housing including a display within said housing;
  - (b) a connector disposed on said housing;

- (c) means for detecting whether a proper connection is not made with said connector; and
- (d) means for displaying on the display an iconographical depiction for providing a user a solution with which the user can cause a proper connection to be made with said connector.

27. (Original) An apparatus as claimed in claim 26, said means for displaying further displaying a message indicating that a proper connection is made with said connector when said detecting means detects that a proper connection is made with said connector.

28. (Cancelled)

29. (Previously Presented) An apparatus as claimed in claim 13 wherein the apparatus includes a connector and said detecting means detects whether a proper connection has been made with said connector.

30. (Canceled)

31. (New) An apparatus as claimed in claim 8 wherein said graphical depiction is a non-textual description of said at least one step.

32. (New) The method as claimed in claim 1 wherein the highly probable solution for connecting the fault condition is capable of completely eliminating the fault condition.

33. (New) The apparatus as claimed in claim 13 wherein the highly probable solution for connecting the fault condition is capable of completely eliminating the fault condition.